

Public Comments Received for Case Number: 2025-00354
Response Wednesday, January 7, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Tuesday, January 6, 2026

From: mitch Buchanan
City: Frankfort
State: KY
Zip: 40601

Comments:

Hello, my name is Mitch Buchanan and I live at 144 Hunters Trace in Frankfort, Kentucky. I'm writing to request an intervention into the rate increase proposed by Bluegrass water for my neighborhood sewer system in a letter dated to me on December 11, 2025.

Several years ago this same company proposed an increase in our billing rate from around \$56 to something in the order of a 50% increase. You all allowed a rate increase of about 35% to \$77.77. The latest request for an increase of our sewer rates is again almost 47% for a total of \$114. As you can imagine, this is becoming quite unaffordable in a very short time and if this rate increase is allowed, my sewer service will be my most expensive utility bill, which is absurd. This company is well known for being predatory to consumers by continuously asking for large rate increases to increase their profit and not improve service. This simply isn't fair and once again is not sustainable or affordable for me or my neighbors.

Bluegrass water states that since purchasing the wastewater systems that serve me and others in the state, they've spent \$18.6 million in Kentucky communities for upgrades. I would ask that you all determine how much money Bluegrass water has spent on MY sewer system since the last 35% rate increase and not an aggregate amount of all company-owned Kentucky sewer systems since the last increase so that I'm not subsidizing the other private package treatment plants they own or have recently purchased. I don't want a rate increase to me to help subsidize other private package treatment plant upgrades or maintenance.

If you have any questions or need further information, please email me or call me at [REDACTED]

Mitch Buchanan
144 hunters trace
Frankfort , KY 40601

Sent from my iPhone

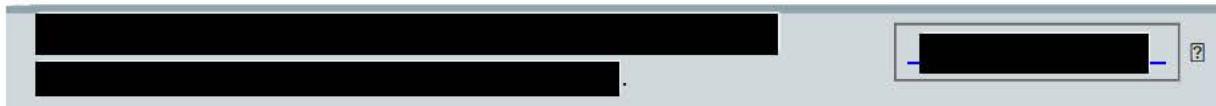
From: [PSC Public Comment](#)
To: [Karen Wine](#)
Subject: RE: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.
Date: Wednesday, January 7, 2026 8:19:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Karen Wine [REDACTED]
Sent: Monday, January 5, 2026 12:53 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.



I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area. This cost is on top of our water bill of \$50—70 a month so we are paying \$164.00 - \$184.00 which is ridiculous!!

In addition to the burden on individual households, this rate increase also impacts our Homeowners Association, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many

households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- Need for Accountability: Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Karen and Lewis Robinson

[REDACTED]
Louisville, Ky 40245
[REDACTED]

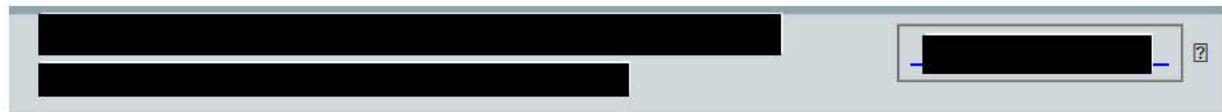
From: [PSC Public Comment](#)
To: "KELSEA WILLIAMS"
Subject: RE: Bluegrass Water Comment letter
Date: Wednesday, January 7, 2026 8:19:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KELSEA WILLIAMS [REDACTED]
Sent: Tuesday, January 6, 2026 8:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Comment letter



Good morning,
Please see attached. Have a great day.

Kelsea L. Williams
[REDACTED]

January 6, 2026

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.
- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.
- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent. Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Respectfully,
Alex Williams and Kelsea Williams

[REDACTED], Louisville, KY 40245
[REDACTED]

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